ANNOUNCEMENT OF HOLIDAY SCHEDULE FOR VICTORY DAY APRIL 30th AND INTERNATIONAL LABOUR DAY MAY 1st

Dear Valued Customers,

Cathay United Bank – Ho Chi Minh City Branch ("**CUBHCM**") thank you for your trusts and banking with us over the years.

Based on:

- Announcement No. 1570/TB-BLDTBXH dated April 12th, 2024 of the Ministry of Labor, War Invalids and Social Affairs on the proposal to swap working days on the occasion of Victory Day April 30th, and International Labor Day May 1st of the year 2024 for officials, civil servants, public employees and workers of state administrative agencies, public service units and enterprises;

- Official Letter No. 3232/NHNN-VP dated April 16th, 2024 of the State Bank of Vietnam announcing the swapping of working days for the holidays of April 30th and May 1st, 2024; and

- Relevant legal regulations and actual situation.

In order to help customers be proactive in managing transactions and using banking services, CUBHCM respectfully inform customers of our 2024 holiday schedule for Victory Day April 30th and International Labour Day May 1st, as follows:

- **Monday (April 29th, 2024) – Wednesday (May 1st, 2024) (inclusively): Holiday**
- **Thursday (May 2nd, 2024): Working normally**
- **Saturday (May 4th, 2024): Make up work**

During the holiday period, some products and services of CUBHCM will be TEMPORARILY INTERRUPTED. Some products and services are still SERVED during the holiday season. If you have any questions about using CUBHCM's products and services, please contact:

+ **Corporate Banking Customer:**

    Please contact our Relationship Manager if you need further assistance.

+ **Consumer Banking Customer:**

    - CUB Vietnam application still operates normally and serves you throughout the holiday season.

    - The Customer Service Center will stop accepting calls during the holiday. Please contact the hotline 028 3622 6836 on the working day(s) after the holiday.

Wishing you and your family a happy holiday.

Best regards,

Cathay United Bank – Ho Chi Minh City Branch